



KOOTENAI COUNTY SHERIFF'S OFFICE

Kayla Asher

Emergency Communications Officer

What made you want to be an Emergency Communication Officer for the Kootenai County 9-1-1 Communications Center?

I have always wanted to a career that I knew I would be impacting the community in a positive way. When I saw the Sheriff's Office was hiring for dispatching I realized that it would be the perfect career opportunity for me.

What is your favorite part of the Emergency Communications Officer job?

I don't have only one favorite part of my job. I love it all. I love how every day is different. I love the people I work with, from the deputies and officers to my coworkers and supervisors! I love the fast-paced atmosphere and I love that we are constantly learning new things!

What do you think are the most important attributes of an Emergency Communications Officer?

The most important part is multi-tasking, followed by being able to stay calm and patient! You have to be a people person so you can relate to what the officers may be encountering and also what your caller is going through.

What piece of advice would you give to someone who is interested in becoming an Emergency Communications Officer?

For anyone who wants to become a dispatcher I would tell them to make sure they have a healthy way of relieving stress. Make sure to pay attention during training and to take constructive criticism well. Knowing that training is the hardest part and it will take a while to memorize everything so don't be hard on yourself.



Now Hiring Emergency Communication Officers

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